Broadband Infrastructure PLAYBOOK
Implementing BEAD and other Broadband Deployment Programs

Version 3.0 (2023)
Since early in 2022, NTCA and the Fiber Broadband Association (FBA) have joined to help state broadband offices and interested stakeholders implement the Broadband Equity, Access and Deployment (BEAD) program in ways that will have meaningful and lasting impacts. That is why we are excited to release Playbook 3.0 – our latest effort to provide additional in-depth substantive assistance for states as they develop their initial proposals and action plans.

Soon after the BEAD program was first signed into law, NTCA and FBA released a "Broadband Infrastructure Playbook," mapping out in a simple, easy-to-follow format many of the key issues that states would need to wrestle with in implementing the program and providing recommendations on how they might realize the promise of this unprecedented investment opportunity. NTCA and FBA then published Playbook v 2.0 shortly after the National Telecommunications and Information Administration (NTIA) released its BEAD Notice of Funding Opportunity in May 2022, updating the recommendations from the original version in light of the processes and requirements set forth in that notice.

Since the release of Playbook v 2.0, NTIA has further defined BEAD requirements and set the course for implementation of the program, and states have undertaken substantial efforts with stakeholders to determine how best to meet the program’s objectives. Now states are racing to complete by the end of the year their initial proposals that will govern funding distribution and selection of potential partners. NTCA and FBA are therefore excited that the modules contained in Playbook v 3.0 build upon the implementation recommendations from prior releases by focusing on key issues and providing ground level analysis and advice that we believe will be most helpful as the race to implement BEAD hits a critical stage.

Our hope is that this intense focus on individual requirements of the program will help state broadband offices in crafting their initial proposals and stakeholders in engaging with the offices as decisions are made.

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Module 1 - Permitting: Access to State and Local Rights-of-Way and Infrastructure

Access to State and Local Rights-of-Way and Infrastructure
Following a subgrant award and prior to deploying infrastructure, subgrantees will need to secure permits from State and local governments for access to public rights-of-way and infrastructure, as well as, complete reviews required by the National Environmental Policy Act (NEPA) and the National Historic Preservation Act (NHPA). Obtaining these permits will be critical to expeditious deployment, meeting BEAD timelines. NTIA’s Initial Proposal Guidance (at 72) requires that Eligible Entities provide a solution for permitting issues in their Initial Proposals:

The Eligible Entity must identify steps to reduce costs and barriers to deployment, including through the following: promoting the use of existing infrastructure and/or promoting and adopting dig-once policies, streamlined permitting processes, and cost-effective access to poles, conduits, easements, and rights of way, including the imposition of reasonable access requirements. The Eligible Entity is not required to address each of these; rather, the Eligible Entity may indicate which barriers it intends to address.

Thus, Eligible Entities have an opportunity to address an issue that has been long identified as a key gating factor in getting broadband service delivered, ensuring that eligible locations promptly receive connectivity. This will allow for ambitious deployment objectives of the BEAD program to be met.

To that end, Eligible Entities should take action on the recommendations found below (and encourage, if not mandate, local governments to do the same) in the context of processing State and local permit applications:

1. Establish a single point of contact in the State/Territory for subgrantees to interact with that will support and facilitate all necessary permitting approvals by State/Territory and local government agencies.
2. Provide transparency on their permitting processes and standards for approval, including by –
   a. Posting on government agency websites the forms and underlying documentation or other requirements (such as environmental or engineering studies) necessary to obtain permits (and include links to such materials on the state broadband office website).
   b. Posting on government agency websites the fee schedules and tutorials/FAQs explaining permitting processes applicable to that agency (and include links to such materials on the state broadband office website).
3. Provide sufficient resources to process permit applications in a timely and cost-effective manner, attempting in particular to identify any questions or concerns as early in the process as possible and to minimize the need for multiple rounds of requests for supplemental information from applicants.
4. Create “common forms” that all government agencies should use to review and issue a permit allow subgrantees to file all forms electronically, and enable providers to check the status of applications via the online portal.
5. Review and approve applications within a reasonable time.

6. Adopt “cost-based” fees for applications and access to public rights-of-way (whether one-time or recurring); these should be tied directly and only to the costs incurred by government agencies in the acts of issuing permits and restoring disturbed areas to their pre-construction status.

7. Utilize the guidance provided by NTIA that includes various resources such as permitting “best practices,” references to State/Territory statutes that include application approval timeframes and cost-based fees, and tips on implementing many of the recommendations made here, as well as detailed tutorials on federally required NEPA/NHPA processes.

8. Look to the “State Model Code” created by the Federal Communications Commission’s Broadband Deployment Advisory Committee for ideas and even draft legislation that, if adopted, can streamline state and local permitting processes. In addition to securing permits from State/Territory and local government agencies, subgrantees will coordinate with State/Territory broadband offices as well as NTIA to complete the NEPA/NHPA processes. These federal review processes have historically been time-consuming and costly for broadband providers. Eligible Entities should work with NTIA and other federal agencies to obtain the expertise necessary to advise subgrantees on how to successfully navigate NEPA and NHPA requirements. Eligible Entities also should hire or otherwise retain experts versed in NEPA and NHPA processes to assist subgrantees in their efforts to complete these requirements.

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1 BroadbandUSA, National Telecommunications and Information Administration, Permitting Resources, available at: https://broadbandusa.ntia.doc.gov/assistance/permitting.

Module 2 - Achieving Digital Opportunity through BEAD Grants

What is an “Extremely High Cost per Location Threshold” (EHCT)?

In the BEAD program Notice of Funding Opportunity (NOFO), the National Telecommunications and Information Administration (NTIA) establishes the Extremely High Cost per Location Threshold (EHCT) – a foundational concept and requirement to achieving the program’s goal of maximizing the deployment of fiber technology while seeking to provide broadband connectivity universally. Put simply, the EHCT is a cost threshold set by a State or Territory above which the prioritization or preference for fiber projects ceases and the Eligible Entity may consider use of an alternate technology on equal footing if it can meet the BEAD technical requirements.1

The EHCT is most relevant for determining whether and when to deploy fiber to locations in the hardest-to-reach places.

How is an EHCT set?

The NOFO provides the following guidance on setting the EHCT:

1. Eligible Entities must submit a proposal to the NTIA about their chosen threshold. Initial proposals to the NTIA should include the proposed EHCT or a method for choosing it, which will give NTIA an opportunity to ensure an Eligible Entity’s approach is reasonable to achieve the program’s goals.

2. The EHCT should be set as high as possible. High thresholds will bring fiber to as many households as possible, ensuring that the most future-proof technology is built wherever reasonable.

3. The chosen EHCT will affect provider participation. Providers will generally contribute at least 25% of project costs. A higher EHCT means that providers will need to increase their match, which may limit participation.

What are the consequences of setting an EHCT too low or too high?

If an EHCT is set too low, fewer homes will receive fiber connectivity. Fiber has long been recognized by providers investing their own capital as the most reliable, capable, and scalable high-speed broadband technology. Thus, to ensure consumers and businesses at unserved and underserved locations are not left behind, an Eligible Entity should strive to deploy fiber to the greatest extent possible. By contrast, if an Eligible Entity does not maximize fiber deployments, it will almost certainly need to eventually invest in more robust and capable networks yet again later. This is the reason setting the EHCT right will make all of the difference in leveraging the historic financial resources made available in BEAD.

1 The NOFO defines the EHCT as “a BEAD subsidy cost per location... above which an Eligible Entity may decline to select a proposal if use of an alternative technology meeting BEAD’s technical requirements would be less expensive.”
If an EHCT is set too high, the most remote unserved and underserved locations may remain under-connected. With a too-high EHCT, it is possible that resources could be depleted before every location is served.

What are the most important factors to consider when setting an EHCT?

There are three critical features that Eligible Entities should weigh in their decision process:

1. **Fiber build costs.** What is the range and distribution of fiber costs per location? These costs will vary, sometimes significantly, depending on location density, regional terrain, and the proximity of existing infrastructure.

2. **Service provider economics.** Providers must determine the economic feasibility of a project for themselves. Thus, Eligible Entities should consider factors including potential revenue, number of potential customers, expected return on investment and payback period, and use of existing network assets. The provider match also informs the provider’s business case. In addition, there may be areas where certain providers are more willing to provide service based on factors such as the presence of multi-dwelling units and the provider’s existing infrastructure in the area. These and other factors all influence providers’ willingness to pay, and thus influence where an EHCT should reasonably be set.

3. **Overall build goal.** An Eligible Entity should identify its goal for using BEAD funding consistent with the NOFO’s guidance to bring fiber to as many locations as reasonable while supporting universal connectivity. Is it to maximize performance quality and avoid the need for significant rebuilding of networks in the near future, for example, or to reach as many locations as possible with a minimum level of performance? The Eligible Entity should design its EHCT with that goal in mind.

How can an Eligible Entity establish a reasonable EHCT?

4. Determine a reasonable estimate for fiber cost. Fiber cost can be estimated based on the miles of plant to be built, local labor and permitting costs, geography and terrain, and other economic factors. The number of miles of fiber needed to reach a location can be estimated by finding the shortest path along roads that connect unserved and underserved locations to existing fiber networks.

5. Build realistic business cases for providers who would participate in the BEAD grant application process, including an assessment of the factors that impact provider economics such as borrowing costs and market rates of return.

6. Test different deployment scenarios using various EHCTs and assess the modeled outcome from each.

7. Identify the EHCT that leads to the deployment scenario that meets the Eligible Entity’s goals and BEAD requirements most comprehensively.

One Path of Many

Each Eligible Entity’s actual calculation to set an EHCT must look at economic considerations on a per location basis and will require unique inputs specific to that Entity and its unique goals.
Module 3 - Challenge Process

The Infrastructure Investment and Jobs Act (IIJA) and Broadband Equity, Access, and Deployment (BEAD) Notice of Funding Opportunity direct States and Territories to initially determine the unserved and underserved locations in their jurisdictions that are eligible for funding based upon the most recent Broadband Data Collection (BDC) and the resulting map—the National Broadband Map—as well as by using the Broadband Funding Map. The Federal Communications Commission (FCC) has developed these maps pursuant to Congressional mandate. These maps are the sole mechanism for collecting broadband mapping data nationally, based on well-vetted rules and verification processes. Most importantly, since the first publication of the National Broadband Map in 2022, the accuracy of the map continues to improve—even though it will remain a constant work in progress, that continues to improve through additional challenge processes. This module of the Playbook provides guidance on how to approach such challenge efforts by States and Territories in the context of BEAD funding.

The National Telecommunications and Information Administration (NTIA) has issued guidance to assist States and Territories in conducting these challenge processes, highlighting that the process is to be “transparent, evidence-based, fair, and expeditious,” which is available at https://ntia.gov/sites/default/files/publications/bead_challenge_process_policy_notice_final.pdf. Among the key aspects of the process are the following:

• States and Territories cannot alter the broadband serviceable locations (the Fabric) in the BDC; they can only amend the status of those locations as being served, unserved, and underserved as set forth in the BDC.
• States and Territories may not change the definitions of “unserved” and “underserved.”
• A State or Territory must find that any decision to amend the status of a location on the National Broadband Map produces a more accurate determination of the location’s status, including by deeming a location “served” by DSL to be underserved and a “served” location to be underserved if speed test data show the location receives speeds materially below 100/20 Mbps.
• States and Territories are required to review whether a location is subject to government funding commitments and adjust accordingly; they may not deem as either unserved or underserved any location where an entity has made a “commitment” under another agency’s program to deliver reliable broadband services with speeds equal to or greater than 100/20 Mbps and latency of less than 100 ms, except pursuant to a waiver approved by NTIA; they may deem a location whose “commitment” is below those thresholds to be “served” if the provider agrees to provide service above the thresholds.

As for the challenge process, States and Territories are first to publish the list of “challengeable” locations. Then “permissible” challengers may submit a challenge to the status of a location, which shall include sufficient evidence. A provider whose location is challenged can rebut the challenge, in which case the State or Territory will review the evidence and make a determination. The entire process is to be completed within 120 days. In addition, a State or Territory is required to make all filings, information, and documentation public, except to protect personally identifiable and proprietary information.

1 States and Territories also are required to identify community anchor institutions.
In addition to the guidance provided by NTIA, States and Territories can enhance the effectiveness of the process and accuracy of their determinations by the following:

- States and Territories should require challengers to meet a much higher bar — provide more or new evidence — when challenging a location where the FCC has already reviewed and resolved the matter; re-litigating the FCC’s challenge process determinations would not only be inefficient but increase the burdens on providers without the likelihood of commensurate benefit.

- States and Territories should find that credible speed test evidence should include location-specific speed tests indicating maximum up and down speeds and average latency (preferably over a period of days/weeks), based on tests performed using Ookla or a comparable speed test platform that demonstrate that a specified level of service (e.g., 100/20 Mbps or 25/3 Mbps) is consistently available at the location.

- The challenge process should not consider extraneous matters, such as assertions regarding customer service, billing, or marketing practices that do not relate to technical performance of the service.

- States and Territories should not impose onerous evidentiary requirements on providers to rebut a challenge; for example, States and Territories should permit — but not require — a provider to supply customer billing records or pole attachment records to establish its provision of service.

- Because “fiber to the premises” or “hybrid fiber-coax” technologies have proven reliable and provide speeds and latency as advertised, States and Territories should rely on the status of a location served by these technologies as identified on the National Broadband Map, unless clear and convincing evidence is submitted by a challenger to the contrary.

The success of the BEAD program depends on States and Territories adopting and implementing a robust, fair, evidence-based, and transparent challenge process. Misidentifying locations as eligible will waste limited government funds; misidentifying locations as ineligible will strand residents and businesses at unserved and underserved locations. NTCA, FBA, and their members are eager to assist States and Territories in ensuring they use a challenge process with “integrity.”

2 Permissible challengers include units of local and Tribal government, nonprofit organizations, and broadband providers.

3 A challenge may assert service is not available at the location, the requisite speed or latency is not provided, service is provided with an unreasonable data cap, the technology is incorrect, or the service is for business only. A challenge to the status of a multiple dwelling unit (MDU) may assert that the requisite service is not available to every unit in the MDU. A provider may challenge the unserved/underserved status of a location by demonstrating that service to a location is “planned” by June 30, 2024.

4 For speed test data to be sufficient and credible, it must be collected according to a methodology that is scientifically rigorous. For a fixed wireless propagation map to be sufficient and credible, it must “reliably predict the actual network availability and minimum performance in the topography of an area” and for the specific wireless technology reflecting real-world conditions with respect to lines of sight and likely estimated demands from all users claimed to be served by a given antenna.

5 Challengers and providers shall have at least 14 days to make their challenges and rebuttals, respectively.
Module 4 - Cybersecurity and Supply Chain Risk Management Under the BEAD Program

The Notice of Funding Opportunity ("NOFO") released by the National Telecommunications and Information Administration ("NTIA") requires each Eligible Entity to ensure that prospective subgrantees of Broadband Equity, Access, and Deployment ("BEAD") funding attest that they meet certain cybersecurity and supply chain risk management requirements. These requirements are often combined into a single Cybersecurity and Supply Chain Risk Management Plan (C-SCRM Plan).

We summarize below the NOFO’s cybersecurity and supply chain risk management baseline requirements to which prospective subgrantees must attest and then provide recommendations on how Eligible Entities can work with subgrantees to meet these requirements.

**NOFO Cybersecurity Baseline Requirements:**

1. The prospective subgrantee has a cybersecurity risk management plan in place that is either:
   a. operational, if the prospective subgrantee is already providing service at the time of the grant; or
   b. ready to be operationalized, if the prospective subgrantee is not yet providing service at the time of grant award.

2. The plan reflects the latest version of the National Institute of Standards and Technology (NIST) Framework for Improving Critical Infrastructure Cybersecurity (formerly known as the NIST Cybersecurity Framework or NIST CSF; the current version is 1.1) and specifies the security and privacy controls being implemented.

3. The prospective subgrantee will reevaluate and update the plan on a periodic basis and as events warrant.

4. The prospective subgrantee will submit the plan to the Eligible Entity prior to the allocation of funds. If the subgrantee makes any substantive changes to the plan, it will submit a new version to the Eligible Entity within 30 days.

**NOFO Supply Chain Risk Management (SCRM) Baseline Requirements:**

1. The prospective subgrantee has a SCRM plan in place that is either:
   a. operational, if the prospective subgrantee is already providing service at the time of the grant; or
   b. ready to be operationalized, if the prospective subgrantee is not yet providing service at the time of grant award;

2. The plan is based upon the key practices discussed in the NIST publication NISTIR 8276, Key Practices in Cyber Supply Chain Risk Management: Observations from Industry and related SCRM guidance from NIST, including NIST 800-161, Cybersecurity Supply Chain Risk Management Practices for Systems and Organizations and specifies the supply chain risk management controls being implemented;

3. The prospective subgrantee will reevaluate and update the plan on a periodic basis and as events warrant; and
4. The prospective subgrantee will submit the plan to the Eligible Entity prior to the allocation of funds. If the subgrantee makes any substantive changes to the plan, prospective subgrantee will submit a new version to the Eligible Entity within 30 days.

The NOFO also states that an Eligible Entity must ensure that, to the extent a BEAD subgrantee relies on network facilities owned or operated by a third party (e.g., purchases wholesale carriage on such facilities), the subgrantee obtains attestations from its network provider with respect to both cybersecurity and supply chain risk management requirements. An Eligible Entity may propose to NTIA additional measures that it deems are necessary to safeguard networks and users.

Recommendations for Eligible Entities to Support Prospective Subgrantees:

- Proactively offer stakeholders educational opportunities about the NIST Framework.
- Permit each subgrantee to combine its Cybersecurity Plan and its Cyber Supply Chain Risk Management plan in a single document (i.e., a C-SCRM Plan).
- Develop a process for collecting and maintaining copies of subgrantee plans.
  - Given the significant security risks that can arise from unauthorized access and review, ensure that plans can be submitted and maintained confidentially and will not be included in any public posting of applications or subject to any Freedom of Information Act (FOIA) requests.
- Encourage subgrantees to stay abreast of current cyber threats and mitigation measures through membership in a relevant ISAC (information sharing and analysis center), participation in Cybersecurity and Infrastructure Security Agency's (CISA) Automated Indicator Sharing (AIS), or other sufficient means.
- Because each cybersecurity risk management plan is specific to a company and cannot be judged in comparison to any other plan, not include the content of a plan as part of criteria to score deployment applications.

1 Eligible Entities should be aware that NIST is in the process of updating this Framework and has released draft v. 2.0 for public comment.
Established in 2001, and the only all-fiber trade association in the Americas, the Fiber Broadband Association (FBA) provides advocacy, education and resources to companies, organizations and communities who want to deploy the best networks through fiber to the home, fiber to the business and fiber everywhere. Our member-led association collaborates with industry allies to propel fiber deployment forward for a better broadband future here and around the world.

www.fiberbroadband.org

NTCA—The Rural Broadband Association is building a better broadband future for rural America. Proudly representing nearly 850 independent, family-owned and community-based telecommunications companies, NTCA’s members build and deliver broadband connectivity and operate essential services in rural and small-town communities across the U.S.

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This playbook is meant to provide ideas and suggestions to readers as they consider how best to structure new broadband grant programs and should not be considered legal advice. It is not intended, nor should it be used, as a substitute for specific legal advice that would be provided by legal counsel regarding federal and state requirements with respect to creation and implementation of such programs. By virtue of providing this information, FBA, NTCA, and Cartesian are neither providing legal advice nor acting as counsel.